

**AMENDMENTS TO THE SPECIFICATION:**

Page 1, before line 4, insert the following as separate paragraphs:

--BACKGROUND

1. Technical Field of the Invention--.

Page 1, before line 6, insert the following as a separate paragraph:

--2. Description of Related Art--.

Page 2, before line 1, insert the following as a separate paragraph:

--BRIEF SUMMARY OF EXEMPLARY NON-LIMITING EMBODIMENTS OF  
THE INVENTION--.

Page 6, before line 32, insert the following as a separate paragraph:

--BRIEF DESCRIPTION OF THE DRAWINGS--.

Page 7, before line 23, insert the following as a separate paragraph:

--DETAILED DESCRIPTION OF EXEMPLARY NON-LIMITING  
EMBODIMENTS--.

Please amend the paragraph beginning at page 8, line 14, as follows:

In order to allow the user to interact with the platform 24, typically two further  
interfaces 40 and 42 are also provided. Firstly, a simple user interface (UI) 40 for

***BUSUIOC***

***Application No. 09/701,194***

***July 29, 2004***

communicating requests for information from the user to the platform 24 and back.

Secondly a graphical user interface (GUI) 42 for enabling an agent aware user to modify or update existing agents, introduce new agents or enhance the agents' component/process library.

Please amend the paragraph beginning at page 25, line 1, as follows:

~~CLAIMS~~ What is claimed is:.